next best thing to bare feet

Exchange/Return Form

pediped™ footwear wants you to be happy with your purchase. We stand behind our products 100% and if you are not satisfied with your purchase, we offer the following exchange/return policy:
You may exchange or return any pediped™ footwear product in its original condition within 30 days of the original purchase date and can replace any defective merchandise within 90 days of the original purchase date (*Terms & Conditions apply, see website for details). Exchanges due to manufacturing defects should be for the same size footwear. Please note: refunds will be made in the same form of payment as the original purchase and for credit card refunds, please allow 1-2 billing cycles for the credit to appear on your credit card statement.

Exchange/Return Instructions:

1) Complete the Exchange/Return Form and include it with your package. Failure to do so may delay processing.
2) Provide the billing and ship to information. For exchanges, either provide credit card information or enclose a check payable to pediped™ footwear for shipping charges in the amount of $5 (US), $10 (Canada), or $15 (International). If requesting a return, please provide the original credit card information used at the time of purchase.
3) Package the merchandise to be exchanged/returned. When shipping merchandise for an exchange or return, pediped™ highly recommends using a courier such as UPS or FedEx which provides a tracking number for your shipment. pediped™ footwear is not responsible for any lost or damaged merchandise and does not reimburse shipping charges.
4) Ship your package to: pediped™ footwear
   Attn: Exchanges/Return Dept.
   1191 Center Point Drive Ste. A
   Henderson, NV 89074

Original Date of Order: _____ **Order #:** _____

Email Address: _____
Please include your email address so we may notify you when your exchange/return has been received. We will also send an email to let you know that the exchange has shipped. Your email address will not be used for any other purpose than to communicate this to you.

Items to be Returned: **Items Requested for Exchange:**

SKU #	Description	Size	Reason Code*		SKU #	Description	Size
				→			
				→			
				→			
				→			

***Reason Codes:**
10 - Changed mind
11 - Didn't like style/color
12 - Ordered incorrect style
13 - Ordered size too large
14 - Ordered size too small
20 - Other, please explain: _____
30 - Received incorrect style/size
31 - Damaged or Defective

Defective Item Questionnaire:

pediped™ footwear strives to provide the best quality product for its customers. In an effort to help us continue to meet that objective, please complete this brief questionnaire if you are exchanging a defective item. Please circle the most accurate answer possible.

1) My child has been wearing this shoe for: a) 0-30 days b) 31-60 days c) 61-90 days
2) My child wears this shoe: a) Daily b) 2-3 times/week c) Weekly d) Monthly e) Never Worn
3) My child is _____ months old.

BILLING INFORMATION: O Visa O MasterCard O Amex

Cardholder Name: _____
Credit Card #: _____
Expiration Date: _____
Billing Zip: _____
Signature _____

SHIP TO:

Name: _____
Address: _____
_____
_____
Phone #: _____

pediped™ footwear, 1191 Center Point Drive, Henderson, Nevada 89074
Tel: (702) 567-0311 Toll: (800) 880-1245 www.pediped.com